

<b>Lenze Original Repair</b>  Overview of all services		Inspection	Small repair	Repair	Modification	Emergency repair
		<b>Technical inspection and testing</b> of the entire device and its attachments for functionality – <b>Electronics</b> – <b>Electro-mechanics</b>	<b>Repairs with functional warranty</b> – incl. minor repairs	<b>Complete repair/overhaul</b> of the entire device	<b>Modification</b> or customization of the device	<b>Focus</b> is on restoring function
Services rendered	Warranty		Up to 24 months on exchanged parts and services	Up to 24 months on the entire device	Up to 24 months on exchanged parts and services	
	<b>Technical review and inspection</b> of the entire device (gearbox, motor, frequency inverter, controller)	●	●	●	●	●
	Troubleshooting		●	●		● **
	<b>Replacement</b> of small parts and any parts that can be fitted from the outside	●	●	●		
	<b>Preventive replacement</b> of parts, if necessary or possible (usually replacement of assemblies)			●		
	<b>Replacement</b> of defective components (e.g. brakes, encoders, etc.)		●	●		
	<b>Reconditioning of defective components</b> (if necessary, reusability, reworking or replacement/ new parts)					●

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Final test	<b>Test</b> of all customer-accessible interfaces <b>Standardized function test</b> (in the inverters, among other things, a load test load test)	●	●	●	●	
	Function test					●
Sustainability	<b>Professional disposal of defective materials,</b> lubricants and operating fluids	●*	●	●	●	●
Result	Basic service report	●	●	●	●	●
Backup	If possible, <b>storage of the customer application.</b> Standard is factory selling			●		
Updates/Upgrades	<b>If technically necessary, carry out HW/SW updates</b> (no functional changes)			●		
Overhaul	Preventive repair of the device			●*		

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<b>Conversion</b>	<b>Modification or customization of the device</b> to improve its properties, functionality or design. Or to adapt it to specific needs (by arrangement)				●	
<b>Express-Repair</b>	Repair within 1–3 working days (by arrangement)		●	●	●	●
<b>Return shipment</b>	Return (possibly partially disassembled depending on condition or damage)	●*				
	Return shipment		●	●	●	●

\* On customer request

\*\* For a limited time